



## Customer Advisory

**COVID-19 Pandemic Readiness**

**20<sup>TH</sup> March 2020**

To all valued Customers,

The World Health Organization (WHO) declared the Corona Virus (COVID-19) outbreak a pandemic on 11<sup>th</sup> March 2020. Yang Ming Line is committed to weather through this crisis together with our valued customers in these times of uncertainty and disruption.

Looking to the chronic and worsening situation of the pandemic disease 'Coronavirus' in India, the government authorities have been taking various steps including orders for lockdowns in all major cities/ports(partial) in India.

We recognize that we may not be able to go about our day-to-day business in the usual way during this difficult period, however, this will not stop us from meeting your needs.

In-case of any urgent assistance required you may contact below stated personnel at our Mumbai and other Branch offices, and/or you can also reach us on [help@yml.in](mailto:help@yml.in)

### **Mumbai & Nhava Sheva Office:**

Department(s)	Emergency Contact Person(s)	Email id's	Mobile Nos.
Import documentation	Bosco Cardozo	bom-impdoc@yml.in	+ 91 9820221495
Import Counter	Sudesh Gaitonde	bom-impdoc@yml.in	+91 9821763813
Export documentation	Narayanan Iyer	bom-expdoc@yml.in	+91 9833922587
Customer service	Ashwini Khedekar	bom-cs@yml.in	+91 9820107327
Operation Mumbai	Shirin Raje	bom-ops@yml.in	+91 9769249728
Equipment	Elsa Raphael	bom-eqp@yml.in	+91 9833888794
Marketing and Sales	Jerry Pereira	bom-mkt@yml.in	+91 9819670508
Nhava Sheva	Vasant Tadadikar	nsa-ops@yml.in	+91 9930970503
Nhava Sheva Operations	Kalpesh Jadhav	nsa-ops@yml.in	+91 9821166722

**Chennai Office:**

Department(s)	Emergency Contact Person(s)	Email id's	Mobile Nos.
Import documentation	Raman	maa-impdoc@yml.in	+ 91 98842 43144
Import Counter	Eshwar	maa-impdoc@yml.in	+91 97895 80967
Export documentation	Ramesh	maa-expdoc@yml.in	+91 89395 44434
Customer service	Revathy	maa-cs@yml.in	+91 9884781618
Operations/equipment	Ravi	maa-ops@yml.in	+91 98410 21194
Marketing/Sales	Padmarajan Prakash	maa-mkt@yml.in	+91 98404 65590 +91 98841 21818
VP – south India	Mr. Krishnan	krishnan@yml.in	+91 98410 34030
GM – south India	Mohan	mohan@yml.in	+91 93810 52152

**Delhi Office:**

Department(s)	Emergency Contact Person(s)	Email id's	Mobile Nos.
Import Documentation	Mrs. Summi Khanna	del-impdoc@yml.in	+91 9868217770
Export Documentation	Mr. Chandan Singh Rawat	del-expdoc@yml.in	+91 9650452453
Customer Service	Mr. Deepak Sood	del-cs@yml.in	+91 9313349560
Operations / Equipment	Mr. Rajesh Kumar	del-ops@yml.in	+91 9810028724
Marketing /Sales	Mr. Naveen Kumar	del-mkt@yml.in	+91 9818718850
	Mr. Sanjay Kumar		+91 8383069953
VP - North India	Capt. Anil Kumar Sahni	anilsahni@yml.in	+91 9810063497
GM - North India	Mr. Ravi Kant Chauhan	ravi@yml.in	+91 9811100856

**Kolkata Office:**

Department	Person to contact	Email id's	Mobile nos.
Marketing & Sales	Debabrata Mitra	kol-mkt@yml.in	98302 02548
Import Documentation	Muraleedharan C. K.	kol-impdoc@yml.in	9831567737
Export Documentation	Sujoy Sankar Sen	kol-expdoc@yml.in	9830507059
Operations	Kaushik Ghosh	kol-eqp@yml.in	9830053227
Customer Service	Dimple Palan	kol-cs@yml.in	9339884442
Vice President	Arup Guha	arup@yml.in	9831922772.



General Manager	D. Mitra	debabrata@yml.in	9831920762.
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**Haldia**

Department	Person to contact	Email id's	Mobile nos.
Operations	Ajit Santra	ajit@yml.in	9434721023

**Gandhidham Office:**

Department(s)	Emergency Contact Person(s)	Email id's	Mobile Nos.
Import documentation	Mr. Ramakrishna katta	mun-impdoc@yml.in	+91 9825398938
Import Counter	Mr. Keval Nagda	<a href="mailto:mun-impdoc@yml.in">mun-impdoc@yml.in</a>	+91 9979489923
Export documentation	Mr. jaydeepsinh	mun-expdoc@yml.in	+91 9099448718
Customer service	Mr. Tejas Prajapati	mun-cs@yml.in	+91 9913242636
Operation	Mr. Jagan Venkat	mun-ops@yml.in	+91 9904003611
Equipment	Mr. Telson Francis	mun-eqp@yml.in	+91 9979744403
Marketing and Sales	Mr. Shinto Anthony	<a href="mailto:mun-mkt@yml.in">mun-mkt@yml.in</a>	+91 9925045868
Branch Head	Mr. Jacob Fernandes	<a href="mailto:jacob@yml.in">jacob@yml.in</a>	+91 99040 03615
<b>Pipavav</b>			
Operation	Mr.Chittaranjan nayak	paa-ops@yml.in	+91 8156094559
Equipment	Mr. Magan Rathod	Paa-ops@yml.in	+91 9624378236

**Our Sub Agent M/s Marine Container Services ( India ) Pvt. Ltd offices at:****Kochi**

Department(s)	Emergency Contact Person(s)	Email id's	Mobile Nos.
Regional manager	Prakash Iyer	Prakashiyer@seahorsegroup.co.in	+91 9447499908
Branch in-charge	Devadas	devadas@seahorsegroup.co.in	+91 93499 84942
Import documentation	Preethy	mcsch@seahorsegroup.co.in	+ 91 8369363966
Import Counter	Nikhil / Preethy	mcsch@seahorsegroup.co.in	+ 91 9809547363



Export documentation	Praseeda / Nikhil	mcsch@seahorsegroup.co.in	+ 91 9048306908
Customer service	Nimmy Antony	mcsch@seahorsegroup.co.in	+ 91 9388621207
Operations	Gladwin	mcsch@seahorsegroup.co.in	+ 91 9349984944
Equipment	Sunilmenon	mcsch@seahorsegroup.co.in	+ 91 9349376511
Marketing and Sales	Suresh	mcsch@seahorsegroup.co.in	+ 91 9846494488

### Tuticorin

Department(s)	Emergency Contact Person(s)	Email id's	Mobile Nos.
Branch in-charge	Aiyasamy	aiyasamy@seahorsegroup.co.in	+91 98421 25300
Import documentation	Ramamoorthy	mcstut@seahorsegroup.co.in	+91 9942177885
Export documentation	Jose Francis	mcstut@seahorsegroup.co.in	+91 9965554010
Customer service	Karthik	mcstut@seahorsegroup.co.in	+91 9842154010
Operation / Equipment	Sreenivasan	mcstut@seahorsegroup.co.in	+91 9842131165
Marketing and Sales	Jaikumar	jaikumar@seahorsegroup.co.in	+91 9842132195

### Hyderabad

Department(s)	Emergency Contact Person(s)	Email id's	Mobile Nos.
Branch In-charge	M V B Prasad	mvpbprasad@seahorsegroup.co.in	+ 91 98664 83344
Sales	Anil	mcshyd.mktg@seahorsegroup.co.in	+ 91 95026 72244

**Bangalore**

Department(s)	Emergency Contact Person(s)	Email id's	Mobile Nos.
MKT/Sales	Prabhat Iyer Yatrik k swamy	mcsblr@seahorsegroup.co.in	+ 91 99001 91826 +91 99010 99994
Operations	Sangeeth	mcsblr@seahorsegroup.co.in	+ 91 99014 99994

**Ahmedabad**

Department(s)	Emergency Contact Person(s)	Email id's	Mobile Nos.
Import / Accts	Mr. Rajni Pansuriya	mcsahd@seahorsegroup.co.in	+91 9904301401
Export / Operation	Mr. Victor Emmanuel	mcsahd@seahorsegroup.co.in	+91 9904301409
Marketing and Sales	Mr. Vimal Purohit	vimal@seahorsegroup.co.in	+91 9904301402

**Baroda**

Department(s)	Emergency Contact Person(s)	Email id's	Mobile Nos.
Export / Operation / Import	Mr. Rahul Patil	mcsbrd@seahorsegroup.co.in	+91 9904301509
Marketing and Sales	Mr. Chirag Mistry	mcsbrd@seahorsegroup.co.in	+91 9904301410

**North ICD locations:**

Department(s)	Emergency Contact Person(s)	Email id's	Mobile Nos.
Import documentation	Vijay Mohan Vats	mcsdli@seahorsegroup.co.in	+ 91 9211989614
Export documentation	Beena Rawat	mcsdli@seahorsegroup.co.in	+91 8860888037
Marketing & Sales	Sandeep Bisht	sandeep@seahorsegroup.co.in	+91 9971843339
Marketing & sales	Sanjeev Negi	negi@seahorsegroup.co.in	+91 9811299618



Equipment	Vijay Mohan Vats	mcsdli@seahorsegroup.co.in	+91 9211989614
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**Vizag**

Department(s)	Emergency Contact Person(s)	Email id's	Mobile Nos
Import & Export Documentation	Kishore	<a href="mailto:mcsviz@seahorsegroup.co.in">mcsviz@seahorsegroup.co.in</a>	+91 9704951606
Marketing / Sales	Ajay Kumar	<a href="mailto:ajaykumar@seahorsegroup.co.in">ajaykumar@seahorsegroup.co.in</a>	+91 9849962065
Operations	Gangadhar	<a href="mailto:mcsviz.ops@seahorsegroup.co.in">mcsviz.ops@seahorsegroup.co.in</a>	+91 7095434445
Branch Manager	Arjun	<a href="mailto:arjunps@seahorsegroup.co.in">arjunps@seahorsegroup.co.in</a>	+91 7799995758

We will keep you posted about the developments or any changes as on when required.